	STEP INDUSTRY PRODUCTS GENERAL QUALITY AND INSPECTION CONSULTANCY AND TRAINING SERVICES PLC

STEP GENERAL INDUSTRY PRODUCTS QUALITY AND INSPECTION SOLUTIONS PLC IS a registered private company in Ethiopia and established by competent expertise who have so many experiences in Textile and Garment Industries, Standards body, environmental and social areas, conformity assessment bodies, Accreditation body, Regional and international accreditation and Quality organizations.

Vision

To be internationally preferred competent and accessible training, consultancy & inspection firm.

Mission

Providing timely, competent, customer focused and value adding inspection of textile and garment products, consultancy and training service in social, environmental Sustainability issues, health and safety management systems, COVID- 19 prevention and online assessment for business continuity and other related areas.

Core values

- ❖ Competence
- ❖ Integrity
- ❖ Confidentiality
- ❖ Value adding
- ❖ Customer focused
- ❖ Continuous growth
- ❖ Accountability
- ❖ Sustainability
- ❖ Social and environmental responsibility

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STEP GENERAL INDUSTRY PRODUCTS QUALITY AND INSPECTION SOLUTIONS PLC provides inspection, Technology transfer, training, consultancy and other related services with competent personnel on the following felids.

1. In collaboration with other interested parties and/or solely conduct research and study papers on quality, social, chemical, environmental, energy and water management issues and all issues related to the above activities.

2. Training of manufacturing industries workers based on international and national **COVID 19 prevention mechanisms** using basic tools risk analysis, impact and scenarios, impact on employees and customers, impact on business, resources, Policies, communications, coordination with external parties, and infection prevention.

3. Development of an IT based due diligence assessment tool for assessing the status of textile and garment companies with regard to their:

   a) Planning for impact on business

   b) Planning for impact on employees and customers

   c) Policies to prevent Pandemic

   d) Communication to prevent Pandemic

   e) Resources to prevent Pandemic

   f) Coordination with external Stakeholders, and

   g) Status of infection prevention

4. The development and implementation of technical regulatory requirements.

5. Inter-laboratory comparison, proficiency testing (PT), industry productivity and quality.

6. Conducting different research and development works, different monitoring and evaluation activities.

7. Social security, corruption and good governance as per international standards.

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8. Development and implementation of energy management system as per national and international standards.

9. Development of different purchasing documents for example industry inputs, laboratory equipment, chemicals, construction materials etc.

10. Conducting quality audit, assessment, surveillance, data collection and analysis, and risk assessment and analysis.

11. System development and implementation for accreditation based on different standards such as ISO/IEC17025, ISO/IEC 17020, ISO 15189, ISO/IEC 17021, ISO/IEC 17024,**ISO 50001:2018**,50002:2014,ISO 50003:2014 ISO/IEC 17065, ISO/IEC 17043, ISO/IEC17034, GLP and others.

12. System development and implementation on certification standards based on different standards such as ISO9001, ISO14001, ISO22001, ISO27001, ISO18001, ISO45001, ISO 50001, HACCP, GMP, etc,

13. Providing Training, implementation Technical support, Document preparation, internal and external audit of the necessary ISO management System Standard Requirements, Specially ISO 9001, ISO14001 and ISO 18001, and report the feedback and audit findings based on the specific standard criteria, evaluation and monitoring of the management system, and make industries and service providing bodies and make them ready for third party certification,

14. provide training, technical support on implementation of the necessary international buyers requirements based on quality, social and environmental management systems like AMFORI BSCI (Business Social Compliance Initiative), WRAP (World Wide Recognized Accredited Production), Okotex-100 (Product requirement), Chemical Management System (Based on ZDHC Requirement), Occupational Health and Safety Specific requirements,

15. Providing training on an internal audit management system standard (ISO 19011:2012) and conducting internal and external audit as a lead auditor,

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16. Providing training on Product standards based on the international and national standard requirements and supporting the implementation of the specific product standard,

17. Preparing Management System and product standard training manuals to provide an effective training and technical support for implementation of the quality management system,

18. Providing training and technical support, on productivity and quality improvement tools like office kaizen (5s) and SWOT analysis,

19. Providing training on good laboratory practices for industries and service providing bodies,

20. Provide training on quality management system and sector specific product standards for SMEs, Manufacturing and service providing industries,

21. Conduct Feasibility study for the newly arrived investors specially for textile and garment sector and provide feedback based on the findings,

22. Provide inspection, quality control and quality assurance services for producers and buyers and submit the feedback for further action,

23. Preparation of the organizational Human resource generic Manuals, purchasing manual, marketing and sales manual, production manual and organizational leader's guideline manuals for effective implementation of the quality management system,

24. Working in partnership with international ISO certification bodies like DQS and ISOQUAR in Ethiopia, as lead auditor,

25. In collaboration with and/or solely other interested parties Providing a lead auditor training for those who have an internal audit management system (ISO 19011:2018) as a pre-requisite,

26. Providing technical support for organizations and projects on monitoring and evaluation of the implemented systems and reporting the result and necessary feedback,

27. Providing professional support for those who want to purchase and install industry machinery, especially for textile and garment industries,

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28. Providing training and technical support on national and international import and export directives and regulations (e.g. IRCA directives and regulations, MOI directives and regulations, etc.),

29. Providing training and technical support on basic manual and computer aided pattern making for garment industries,

30. Provide Training and technical support in preparing Strategic and business plans for manufacturing and service providing organizations,

31. In collaboration with and/or solely Prepare project proposal documents for NGO's, manufacturing and service providing organizations on quality, productivity, environmental and social related issues,

32. Preparing training manuals and Providing soft-skill trainings for industry workers and managers on motivation, knowledge management, leadership basics, negotiation skills, perspectives on international trades, marketing and communication, quality and sample development, Quality Risk management, understanding Conflict, customer service, presentation skills, performance management, crisis management, and supply chain management for manufacturing and service providing organizations,

33. Working as an agent for international textile and garment machinery manufacturer's and for international management system certification bodies, are among others.

Personal involved in the Assessment and study activities and their work experience

The Personal involved in the study and other activities assigned are professionals with different back grounds and experience (national and international) groups, which best fits the assignment to provide the required training, implementation, study in competent and professional manner and

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produce expected output to the expected assessment and study required in the way it inputs positive contribution to any organization .

Work Experience (Related to Textile and Garment)

The Table below indicates the number of Textile and garment companies who are supported/ consulted by our Company and most of them are textile and garment related companies. In all the supports the training of prevention of COVID 19 Pandemic will be provided and due diligence assessment based on the tool we have developed will be conducted and reported to the companies. This assessment and training has been conducted as part of health and safety issues and reported separately as a system.

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S/N	Company	Project Title	COVID-19 due diligence assessment for business continuty	Project Status
1.	GIZ-eTex sustainable Textile cluster program	Overview of applicability of standards and certification in the textile and garment sector	-	Successfully completed
2.	MoTI -National Quality Infrastructure Program	**Participation**- Preparation of 10 years Standard strategy document for textile and garment sector	-	Successfully completed
3.	ILO Project	Participation- Study of occupational safety and health hazard identification in textile, garment and leather industries	-	Successfully completed
4.	Chamber Of Commerce And Sectoral Association (ACCSA)	**Participation-** The study of Impact of Public Enterprise on Competitive Strength of the textile and garment Industry	-	Successfully completed
5.	Ethiopian Textile and Garment Manufacturer's Association (ETGAMA)	Participation - Cotton to Apparel Value Chain Study of Ethi	-	Successfully completed
6.	UNCTAD	**Participation**-Diagnosis Trade Integration Study Ethiopia,	-	Successfully completed

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7	Soft Skill Training	Yirgalem Addis Textile Company	300 (95% women)	Successfully delivered
8	Soft Skill Training	Jay Jay Textiles PLC	1050 (100% Women)	Training is on progress
8	Soft Skill Training	Desta Garment	75 (95%women)	Successfully delivered
9	Soft Skill Training	Cottex	30 (100% women)	Successfully delivered
10	Soft Skill Training	Augusta/Addis Garment PLC	90 (95% women)	Successfully delivered
11	Soft Skill Training	Ethio japan Nylon manufacturing	60 (95% women)	Successfully delivered
12	Soft Skill Training	kombolcha textiles Company	100 (95% women)	Successfully delivered
13	Soft Skill Training	Almeda Textiles PLC	100 (95% women)	Successfully delivered
14	Kombolcha Textile Share Company	Integrated Management System (ISO 9001:2015 QMS and ISO 14001:2015 EMS) Documentation Consultancy	Conducted and reported	Successfully completed, Certified
15	Kombolcha Textile Share Company	WRAP (World Wide Responsible Accredited Production)	Conducted and reported	Successfully completed, applied to certification
16	Akaki garment Share Company	ISO 9001:2015 QMS Development and implementation consultancy	Conducted and reported	Successfully completed, certified
17.	Addis Garment Share Company	ISO 9001:2015 QMS Development and implementation consultancy	Conducted and reported	Successfully completed, certified
18	Better Mill Initiative Project	Training on ISO 9001:2015 QMS Requirements for 21	Conducted and	Successfully completed

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		Textile and garment industries consultancy training	reported	
19.	Addis garment Share Company	QMS Internal Audit Consultancy training	Conducted and reported	Successfully completed
21.	Akaki garment Share Company	QMS Internal Audit Consultancy training	Conducted and reported	Successfully completed
22.	ASBEM Textile and garment	ISO 9001:2015- QMS implementation and Certification consultancy	Conducted and reported	Successfully completed, Certified
23.	Yirgalem Addis Textile Share Company	ISO 9001:2015- QMS implementation and Certification consultancy	Conducted and reported	Successfully completed, Certified
24.	ELTEX Textile Factory PLC	Amfori BSCI (Business Social Compliance-Initiative) implementation and Certification consultancy	Conducted and reported	Successfully completed, applied for certification
25.	Maa Garment and Textile	OEKO-TEX Standard by 100 consultancy	Conducted and reported	Successfully completed
26.	Almeda Textile Share Company	OEKO-TEX Standard by 100 consultancy	Conducted and reported	Successfully completed
27	Indochine Apparels PLC	STEP(Sustainable textiles production)ByOEKO-TEX Standard	Conducted and reported	Successfully completed, Certified
28	Desta Garment PLC	STEP(Sustainable textiles production)ByOEKO-TEX Standard	Conducted and reported	Successfully completed, Certified
29	Maa Garment PLC	STEP(Sustainable textiles production)ByOEKO-TEX	Conducted and	Successfully completed,

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		Standard	reported	final stage for Certification
30	Addis Garment PLC	STEP(Sustainable textiles production)ByOEKO-TEX Standard	Conducted and reported	Successfully completed, Certified
31	Almeda Garment PLC	STEP(Sustainable textiles production)ByOEKO-TEX Standard	Conducted and reported	Successfully completed, final stage for Certification
32	Jay Jay Textiles PLC	STEP(Sustainable textiles production)ByOEKO-TEX Standard	Conducted and reported	Successfully completed, final stage for Certification
33	Bahirdar Textiles PLC	STEP(Sustainable textiles production)ByOEKO-TEX Standard	Conducted and reported	Successfully completed, final stage for Certification
34	Beconnected labeling PLC	STEP(Sustainable textiles production)ByOEKO-TEX Standard	Conducted and reported	Successfully completed, Certified
35	Beconnected Printing PLC	STEP(Sustainable textiles production)ByOEKO-TEX Standard	Conducted and reported	Successfully completed, Certified
36	Linda Garment (Ethiopia) PLC	Boiler Inspection	Conducted and reported	Successfully completed, and Certification achieved
37	Antex Textiles PLC (Ethiopia)	WRAP (World Wide Responsible Accredited Production) consultancy	Conducted and reported	Successfully completed, certified

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38	Beconnected labeling PLC	OEKO-TEX Standard by 100 Audit	Conducted and reported	Successfully completed, certified
39	Sabahar PLC	OEKO-TEX Standard by 100 consultancy	Conducted and reported	Successfully completed
40	Jay Jay Textiles PLC	OEKO-TEX Standard by 100 Audit	Conducted and reported	Successfully completed, certified
41	Infinity advanced technology solutions PLC	ISO 9001:2015- QMS implementation and Certification consultancy	Conducted and reported	Successfully completed, Certified
42	Jay Jay Textiles PLC	Chemical Management system implementation consultancy	Conducted and reported	Successfully completed
43	Yirgalem Addis Textiles PLC	Chemical Management system implementation consultancy	Conducted and reported	Successfully completed
44	Ayka Addis Textiles PLC	Chemical Management system audit	Conducted and reported	Successfully completed
45	GMM Garment PLC	WRAP (World Wide Responsible AccreditedProduction) implementation consultancy	Conducted and reported	Successfully completed
46	DBL Industrial PLC	OEKO-TEX Standard by 100 Audit	Conducted and reported	Successfully completed,

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			certified
47	Velocity Garment PLC	OEKO-TEX Standard by 100 consultancy	Conducted and reported	Successfully completed

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